



ANNOUNCEMENT
ONLINE VISA APPOINTMENT

The Royal Thai Embassy discovered that a number of individual applicants or travel agencies had made appointments through the online visa appointment but failed to show up. Also, these applicants or travel agencies did not change or cancel their appointments with the system. Such an action deters other innocent individual applicants or travel agencies from making appointments with the system as well as prolongs the process of visa issuance for innocent applicants who have necessity to travel to Thailand.

The Embassy therefore wishes to seek kind cooperation from all individual applicants and travel agencies not to make several appointments for the same applicants. Those who have already made appointments with the online visa appointment but are unable to come to the Embassy on the appointed date and time are able to change or cancel their appointments **through the appointment confirmation emails**. If this problem continues, the Embassy will have to necessarily take action against the applicants or travel agencies which make appointments and do not show up.

Royal Thai Embassy,
Colombo.
1 September 2016